

<b>Position Title:</b>	Emergency Department Senior Mental Health Clinician		
<b>Department:</b>	Mental Health and Wellbeing Services, Referral Services	<b>Cost Centre:</b>	H0500
<b>Enterprise Agreement:</b>	Victoria's Public Mental Health Services Enterprise Agreement 2020-2024 / Victorian Public Health Sector (Medical Scientists, Pharmacists And Psychologists) Single Interest Enterprise Agreement 2021-2025		
<b>Classification</b>	Registered Psychiatric Nurse Grade 4, Occupational Therapist Grade 3, Social Worker Grade 3, Psychologist Grade 3		
<b>Reports To:</b>	Manager Referral Services		
<b>Infection Control Risk Category:</b>	Category A - Direct patient contact		

### Primary Purpose

The Emergency Department Mental Health Clinician works within the Referral Services Team to provide a multidisciplinary service that provides specialist mental health assessment, intervention and consultation and liaison services to South West Healthcare's Warrnambool Emergency Department (ED). Mental Health Clinicians provide a rapid response service to people who require urgent or intensive specialist mental health assessment, treatment and support. Collaboration between Mental Health Clinicians and the ED medical treating team aims to provide specialist care for clients with co-occurring health needs.

The Emergency Department Mental Health Clinician also provides a bed coordination function for the Mental Health Acute Inpatient Unit, acting as a point of contact for clinical coordinators, acute inpatient unit staff and Emergency Department staff

### Accountabilities and Key Results Areas

- Provide timely mental health assessment, treatment and intervention within the SWH Emergency Department in accordance with best practice evidence, South West Healthcare values and within the parameters of the Mental Health and Wellbeing Act 2022 and other relevant legislation.
- Undertake comprehensive risk assessment at key clinical points to ensure interventions align with risk mitigation and support dignity of risk
- Ensure all actions align with the principles of the Mental Health and Wellbeing Act 2022 and that appropriate reporting and escalation as required under the Act are followed
- Engage with Victoria Police, and Ambulance Services to enable to smooth transition, handover, receipting and continuity of care, upholding consumer rights and responsibilities
- Consider consumers advance statement of preference in planning treatment, care and support
- Coordinate access to acute inpatient beds for consumers requiring them including seeking out of area beds if local access is unavailable
- Act as a point of contact for Acute Mental Health Inpatient Unit bed coordination, participating in safety and flow meetings and discharge planning meetings.
- Engage with consumers family, carers, loved ones and support people to plan home based care for consumers not requiring inpatient admission. Strive to maintain a less than 4 hours length of stay in the Emergency Department where possible
- Plan, evaluate and review care in consultation with the client, carers and multi-disciplinary team

- Delegate aspects of care to others according to their competence and scope of practice and follow up to ensure appropriate standards of care are provided.
- Maintain patient records and document all observations and care provided as well as strategies, during each shift.
- Recognise, respond and escalate changes in the patient's condition.
- Liaise and communicate with families and support persons involving them in goal setting and care and discharge planning.
- Attend and contribute to handover and care team meetings.
- Ensure that personal verbal and written communication is clear, concise and accurate.
- Act as a client advocate, protecting their rights and preferences
- Determine risk or urgency factors and implement appropriate and necessary courses of action.
- Establish and maintain effective liaison with consumers, carers, other health care providers and a broad range of community based agencies to assist with service development and provision.

### Generic Responsibilities and Accountabilities

Comply with all relevant legislative requirements, organisational policies, by-laws, standing orders, vision or mission statements and values including, but not restricted to:

- Infection Control policies
- Confidentiality policy and privacy legislation
- Human Rights Legislation
- Occupational Health and Safety policies and regulations
- Guidelines of the State Services Authority including the public sector
- Employment principles and Code of Conduct
- Fire, disaster and other emergency procedures
- Smoke Free Campus policy
- Risk Management policies and guidelines
- Consumer Participation Strategy

Attend orientation/induction or other mandatory training and relevant Health Safety updates in areas such as;

- Fire, Emergency Responses and Manual Handling
- Respect the rights of individuals.
- Provide a child safe environment.
- Maintain a current Immunisation status in alignment with South West Healthcare's Immunisation policy.
- Maintain a current and clear Criminal History Check (Police Check), Working With Children Check and NDIS Worker Screening Check where applicable.
- Promote the organisation in a positive manner.
- Participate as a cohesive member of the South West Healthcare team.
- Participate in Continuous Quality Improvement within the organisation.
- Accept responsibility for your own personal belongings.
- Respect and appropriately care for the organisation's property and equipment, and
- Participate in an annual Staff Development Review.

### Key Relationships

<b>Internal:</b>	Emergency Department, Referral Services, Area Mental Health Service multidisciplinary team, Clinical Director, Lived and Living Experience Workforce (LLEW)
<b>External:</b>	Clinical Coordinators, Victoria Police, Ambulance Services, Emergency Department staff

### Position Impact

<b>Direct Reports:</b>	0
<b>Budget:</b>	N/A

### Selection Criteria:

- Nursing: Registration with the Australian Health Practitioner Regulation Agency as a registered nurse; and completion of either Post Graduate Diploma in Mental Health Nursing or Masters of Mental Health

Nursing (or other relevant Post Graduate Course) or completion of a specialist undergraduate Mental Health Nursing program; and at least 5 years' experience in the provision of mental health services.

- Allied Health
  - Occupational Therapy – Degree in Occupational Therapy and registration with the Australian Health Practitioner Registration Agency and at least 7 years' experience in the provision of mental health services
  - Social Work – Degree in Social Work & eligibility for membership of the Australian Association of Social Workers, and at least 7 years' experience in the provision of mental health services
  - Psychology – Registration with the Australian Health Practitioner Regulation Agency as a Psychologist, and Endorsement from the Psychology Board of Australia in clinical psychology, forensic psychology or neuropsychology, and at least 5 years' experience in the provision of mental health services.
- Highly developed organisational skills and broad experience in the assessment and treatment of consumers in the Emergency setting
- Understanding of models of assertive outreach and recovery-oriented mental health care
- Excellent communication and interpersonal skills
- Ability to work with limited direction, be self-motivated, and provide effective problem-solving, negotiation and change management.
- Understanding of Aboriginal and Torres Strait Islander frameworks including National Strategic Framework for ATSI People's Mental Health and Social and Emotional Wellbeing 2017-2023, Balit Murrup Aboriginal Social and Emotional Wellbeing framework 2017-2027, Korin Korin Balit-Djak Aboriginal Health, Wellbeing and Safety Strategic Plan 2017-2027 and Aboriginal Governance and Accountability Framework.
- Comprehensive knowledge of relevant legislation and policy directions of mental health services

### Approvals

<b>Employee Signature:</b>		<b>Date:</b>	
<b>Manager's Signature:</b>		<b>Date:</b>	